



WE ACCEPT ALL MAJOR CREDIT CARDS, INCLUDING VISA, MASTERCARD, AMEX

NON REFUNDABLE RATES ARE TO BE CHARGED AT THE TIME OF BOOKING, HOWEVER WE DO RESERVE THE RIGHT TO PRE AUTHORISE EACH CARD TO CONFIRM BOOKINGS.

Booking conditions:

When the online payment / PRE-AUTHORISATION is completed and approved the reservation is guaranteed and you will receive your confirmation by email.

Cancellation policy:

Cancellation is possible until 48 hours prior to arrival without any charge.

Cancellations made less than 48 hours prior to arrival will be charged for the first night including the booked services.

In the event of no-show the booked 1st night and service(s) will be charged in full.

Advance Purchase Rates must be paid in full at time of booking and are non refundable

The Customer's legal authority:

The Website helps the Customer to find travel products and to make the necessary reservations. The Customer must be at least 18 years old, be legally authorized to enter into contractual obligations, have the requisite consent or authority to act for or on behalf of any persons included in a booking and must use the Website in accordance with these General Terms and Conditions and the Website Terms of Use.

The Customer is responsible for his / her activities on the Website (financially or otherwise), including the possible use of his / her user name and password. The Customer guarantees that the information entered by him / her on the Website in relation to him / her and, if applicable, his / her travelling companions is accurate. Any use of the Website that is fraudulent or is in conflict with these General Terms and Conditions shall be reason for refusing the Customer access to the Services offered by Dublin Citi Hotel.

Your data is used to provide products or services you requested, improve our services and websites, secure your data, and communicate with you about your requested products, or services. You may opt-out of receiving emails from us.

Privacy statement covering use of customer data:

"Personal Information" is information about identifiable individuals directly connected with the merchant. The merchant and each such individual are collectively referred to herein as "you" or "your".

1. Why We Collect Your Information:

We gather your Personal Information so we can: (i) process your booking; (ii) process the booking transactions; (iii) manage all billing processes; (iv) enable fraud protection and risk management processes; (v) offer you other products and services; and (vi) support JJ RED's legal compliance obligations.

2. Confidentiality and Security

Within JJ RED, we restrict access to your Personal Information to those employees who need to know that information to provide products and services to you. We have established physical, technical and administrative security processes that are commensurate with the sensitivity of the information collected to safeguard Personal Information and we employ an independent auditing firm to test the effectiveness of the systems and practices that we have in place. Recognizing that technology is continually developing, JJ RED implements new procedures and technology improvements on an ongoing basis to further safeguard your Personal Information.

3. What Information We Collect and How We Collect It

During the course of our relationship with you, we may collect the following types of Personal Information about you in the following ways:

Personal Information, such as your date of birth, home address, home and mobile phone numbers, driver's license information and other identifying information that JJ RED receives from time to time from you on the booking form, on other forms or otherwise;

4. What Information We Disclose

Your Personal Information will be not disclosed to any other third parties, and will be processed in accordance with local law

The Data Protection Acts 1988 & 2003 ("The Acts") and Statutory Instrument Number 336 of 2011 European Communities (Electronic Communications Networks and Services)(Privacy and Electronic Communications) Regulations 2011 ("SI 336/2011")



Hotel Policy and Terms & Conditions

Terms & Conditions: Completion of a booking implies acceptance and understanding of the terms and conditions listed below

Our Hotel considers guest of any age to be an adult.

Rates: All rates quoted are subject to availability. Some specials or promotional offers are subject to a minimum stay and such reservations cannot be modified.

Confirmation Policy: No deposit is charged at the time of booking, however a pre-authorisation will be taken from credit cards (See pre-authorisation below). In the case of Laser/Debit cards as pre-authorisation is not possible, the first night may be charged to the card up to 7 days prior to arrival. Should this charge be declined the booking will be NOT CONFIRMED.

Advance Purchase: When booking an Advance Purchase Rate your credit card will be charged for the entire stay at the time of booking and the cost is completely non-refundable. A cancellation or change will result in the forfeiture of the total reservation cost.

Cancellation Policy: Notification of cancellations must be made at least 48 hours prior to the day of your arrival. Failure to do so will incur the first night's accommodation cost. Please see below for details of group booking and cancellation policy for groups of 5+ rooms.

No Show/Late Cancellation/Early Departure: In the event of a no-show or late cancellation, the first night's stay will be charged to the card used to guarantee the booking. If you depart early you will not receive any credit or refund.

On arrival: A valid Photographic ID. preferably a passport, drivers licence or National Identity card is required

Cash & LASER/Debit card payments: All cash and Laser/debit card payments will require full payment for your entire stay upon check-in. In addition a 50 EUR cash deposit or a pre-authorisation of a credit card on arrival will be required to cover any extras. See pre-authorisation below.

Pre-authorisation: The hotel reserves the right to pre-authorise credit cards used for bookings prior to arrival. A pre-authorisation may be taken on a credit card up to 7 days prior to arrival securing the first night's accommodation charge. On arrival a further top up pre-authorisation will be taken to cover the cost of the entire stay amount and a deposit to cover any incidental charges. Payment is NOT taken from the credit card but you will not be able to attain credit against this amount for a period of 7-10 working days. If the pre-authorisation is declined the booking will be NOT CONFIRMED.

UNDERGROUND CLUB: Complimentary admission to UNDERGROUND CLUB is provided to all Dublin Citi Hotel guests (with the exception of certain promotional and special event nights such as New Year's Eve). Normal club rules apply. Management reserve the right to refuse admission. UNDERGROUND CLUB is part of Dublin Citi Hotel and therefore noise disruption for Dublin Citi Hotel guests is inevitable on days when the club is in operation. Usual closing time of the nightclub is 3am on weekends. Please call reservations to confirm club opening nights and times if this is a concern.

GROUPS

A group booking is any booking of 6 or more rooms or 12 + guests. All group rates are quoted on an ad-hoc rate basis and rates are subject to seasonal fluctuations and availability. A non-refundable/ non-transferable deposit of 20% of the total accommodation cost is required within 7 days of making the booking. The balance is due 4 weeks prior to arrival.

Our group cancellation policy is 4 weeks prior to arrival date. Should you cancel any rooms within 4 weeks of the arrival date, 100% of the accommodation will be charged as a late cancellation fee. Should you not cancel and not arrive, 100% of the stay will be charged as a no show charge.

Group bookings made within 4 weeks (28 days) of the date of arrival require 100% payment immediately.

One guest/group leader pre-authorises the amount of €50 per room on his/her card to guarantee payment of damages or extras for all rooms during the groups' stay. This will ensure a swift check-in.

The operators of this website do not accept liability for any errors or omissions and reserves the right to change information on the website.

Car parking is also available at a discounted rate in Fleet St. car park which is located nearby.

Check-in time: 2.00pm

Check-out time: 12.00pm

Address: 46-49 Dame Street, Dublin 2 Tel: 016794455 Fax: 016794494

www.dublincitihotel.com / reservations@dublincitihotel.com